

Quality Assurance

- ISO 26000: Consumer issues -

▶ Basic approach

The Hodogaya Chemical Group's quality policy is "commitment to quality-first, quality from our customer's perspective." The aim is to meet the demands of our partner companies through our products, commercial goods and OEM products, through which we contribute to society and business growth.

▶ Initiatives for quality assurance

The Hodogaya Chemical Group is committed to understanding facts, judging from facts, and acting based on facts to maintain a quality-oriented principle and provide highly functional products and services with high added value to meet the trust and satisfaction of its partner companies.

To ensure partner companies' satisfaction with respect to quality, we have categorized our quality assurance activities into the following four systems, and work to assure the quality through screening, audit, and management systems required for each system.

- (1) Quality assurance activity system from the planning stage to stable production of products
- (2) Quality assurance activity system for the steady production operation of products
- (3) Quality assurance activity system for commercial goods and OEM products
- (4) Activity system to review the quality assurance activities

▶ Obtaining Halal certification

Certain natural food dyes acquired Halal certification from the Japan Muslim Association. It is said that there are 1.6 billion Muslims in the world and food products that are Halal-certified can be eaten by Muslims without worrying.



▶ Obtaining ISO Certifications

Today, corporate compliance with international quality and environmental standards has come to be recognized as the norm. Each of the Hodogaya Chemical offices has acquired ISO 14001 and ISO 9001 certifications, the international standards for quality and environmental management systems, respectively. Then in 2010, the Group integrated the individual management systems of each office, and successfully achieved an integrated certification as the Hodogaya Chemical Group that also certified the Group's affiliated companies and subcontracting companies. Furthermore, an overseas Group company, SFC CO., LTD. in South Korea, also obtained ISO from the South Korean certification body. In 2017, the Group underwent transition audit and renewed its certification of environmental and quality management systems under the updated 2015 standards.

Under enhanced systems, all companies in the Group are carrying out initiatives to manage the environment and improve quality.

ISO 14001:2015 Environmental management systems

Certification body	Japan Chemical Quality Assurance
Registration No.	JCQA-E-0330
Compatible standards	JIS Q 14001:2015 ISO 14001:2015
Date of acquisition	December 25, 2001



ISO 9001:2015 Quality management systems

Certification body	Japan Chemical Quality Assurance
Registration No.	JCQA-0184
Compatible standards	JIS Q 9001:2015 ISO 9001:2015
Date of acquisition	December 25, 1996

